



INTUG This Week

9 October 2009

Chairman's Update

ITU world 2009

Conference Update link is at <http://www.itu.int/WORLD2009/index.html>

Indonesia

This week INTUG is focusing on the case of 'TELKOMSEL Flash' . Telkomsel has reduced or "haircut" the bandwidth to the users which already been agree before we buy the product, if you google search with the key of "INTUG and TELKOMSEL FLASH" you will found many news in media either online or printed. INTUG is demanding TSEL change back to the original agreed quota or they will report to police about that kind of case.

In a similar case, in Australia the ACCC has warned ISPs:

In the Information Paper guidance, companies must not advertise 'maximum', 'up to' speak network' speeds if those speeds are not generally achievable or likely to be achieved by consumers using the network.

Under the Act, companies must not make representations that are misleading or deceptive, or are likely to mislead or deceive.

"Companies that act in contravention of the law risk legal action," Mr Samuel warned.

<http://www.accc.gov.au/content/index.phtml/itemId/895118>

INTUG's Executive Vice President – Nick White

In Europe, President Barroso has been confirmed for a second term and priority now turns to who will be the Information Society Commissioner, who will be responsible for the Digital Europe agenda. INTUG members and contacts will know how much Viviane Reding has achieved in her term of office, supported ably by an excellent Directorate which finally recognises the distinct needs of business users. We therefore wish to see Mrs Reding appointed for another term. INTUG will be writing to President Barroso, urging reappointment of Viviane Reding.

Also from Nick White

Further to my note of October 2 alerting you to ERG's important survey of the business user market in Europe, a questionnaire which has been agreed with ERG. This is a unique opportunity to undertake an analysis of competition in the business market and at

multinational level - two elements of market analysis which have been absent to date. It is therefore vital that the study obtains as good a response as possible.

Nick is asking you to send the attached questionnaire to all your corporate members immediately, urging them to respond as soon as possible – for more information nick.white@intug.org

New Zealand

Ernie Newman of TUANZ has been identified at the 4th most influential person in Telecommunications in 2009. The judges report says -"The media go-go man; he's an articulate champion for both the business and residential user. Representing about 500 business users, TUANZ continues to wield its influence – its dogged determination to see mobile termination rates regulated appears to be finally paying off. All though forced by the recession to curb its events program, this hasn't affected TUANZ's – or its Chief's – public profile.

A fundamental review of New Zealand's Universal Service Agreement, about ten years late. Previously the money was paid to Telecom who had no specific requirement to invest it, only to continue providing the service. Going forward Telecom the other carriers will pay the money to the government, who will use it for infrastructure development.

ICANN Application Round Opens for Nairobi Meeting Fellowships – Developing Economy Members

This program ensures global representation at ICANN's International Public Meetings. The 37th International Public Meeting will be held in Nairobi, Kenya from 7-12 March 2009.

Priority is given to applicants who are current residents of developing and least developed nations and interested in participating in ICANN and its supporting organizations, such as the Governmental Advisory Committee, the Country Code Names Supporting Organization, and the Generic Names Supporting Organization. The fellowship will assist in covering airfare, hotel and a stipend. Recipients will be expected to actively participate in and contribute to ICANN processes. As always, registration for ICANN's meetings is free for anyone wanting to attend.

Applications for the meeting in Nairobi will be accepted from now until 1200 PDT (UTC -7) on 6 November 2009. More information, as well as a link to the application for a fellowship, is available online at: <http://www.icann.org/en/fellowships/>

AUSTRALIA

Senate Inquiry into Telco Reform Package – most significant change in telecommunications since 1997 and very hotly opposed by the incumbent, Telstra and its shareholder groups.

ATUG Focus Forums Telco Reform Package are being held in all Capital Cities in Australia.

The Government says reforms will drive future growth, productivity and innovation across all sectors of the economy by:

- addressing Telstra's high level of integration to promote greater competition and consumer benefits;
- streamlining and simplifying the competition regime to provide more certain and quicker outcomes for telecommunications companies;
- strengthening consumer safeguards to ensure services standards are maintained at a high level; and
- removing redundant and inefficient regulatory red-tape.

US

Julius Genachowski (FCC Chairman) said the government is tripling the amount of spectrum available for commercial uses. The problem is that many industry experts predict wireless traffic will increase 30 times because of online video and other bandwidth-heavy applications.

Genachowski promised "a full-throated, strategic look" at how to close that gap between demand and supply, declaring it one of the FCC's highest priorities. The review will consider reallocating existing spectrum now used for other purposes, and encouraging development of new technologies that use spectrum more efficiently. He said the FCC is open to ideas.

Mexico

Adriana Labardini (Executive Director of AI Consumidor) has been invited as a Mentor to the US State Department Program "Pathways to Prosperity Women Entrepreneurs Conference, in Washington DC supported by Secretary Clinton to create a network of entrepreneurial women of the Americas. Among the group of more than 60 women, there are quite a few working on IT projects, and the power of digital networks and social networks has been highlighted as a powerful tool for entrepreneurship, specially mobile internet access.

Also last week was an international Congress on the Protection of Banking and financial services users organizations in Costa Rica, hosted by the Costa Rica Bar Association. The Free Consumers Organization of CR, and Ausbanc International from Spain. A major issue was mobile banking, its potential and threats and the weak personal data protection regulation in Latin America and Spain, which will bring new battles for users both of banks and telecomm services.

Germany

TELECOM e.V. has had their membership meeting this week. The main themes right now are

- still no overall rollout plan for DSL services in rural areas, where some of our clients have subsidiaries,
- SPAM and private use of Internet is costing companies a lot
- ongoing concern about implementation of LOI and traffic storage for corporates
- discussions about election result and how that may effect laws and regulation.