

# IntraSelect MPLS: Internet Access.

Secure and efficient Internet access for your company.

.....T.....Systems.....



Internet Access Service for your IntraSelect MPLS solution provides all of your company locations with centralized, permanent and efficient Internet access.

## The ultimate network as your success factor.

Today, it's hard to imagine doing business without the Internet. Once a global information source, the World Wide Web has emerged as a major marketing and sales channel. An inaccessible webpage or a customer inquiry gone astray can damage a company's reputation and can produce economic consequences. Availability and quality of Internet access contribute significantly to your company's success.

## Security and flexibility are priority.

The Internet Access Service module for your IntraSelect MPLS solution delivers all the benefits of a fully managed, permanent Internet connection. Your connection bandwidth can be flexibly adjusted according to your specific requirements. The most important aspect: security. Your employees are routed over a central server, drastically reducing the risk of attacks by hackers or viruses.

## Less cost. More service.

The Internet Access Service module allows you to keep your costs under control, because you are charged a flat rate instead of volume-based rates. Naturally, the price includes all standard services such as fixed IP addresses and Domain Name Service (DNS). Additional service features are attractive service guarantees and comprehensive reporting.

## Service Features:

### Standard Service Features:

- Dedicated Internet connection up to 155 Mbit/s
- Internet connection via T-Systems' high-performance network with excellent international peering partners
- Fixed IP addresses
- Flat rate pricing
- 24x7 support level (Monday-Sunday, 24 hours)

### Optional Service Features:

- URL blocker
- Anti SPAM filter
- Virus scanner
- User administration
- Online reporting

### Guaranteed service parameters regarding:

- Connectivity
- Bandwidth
- Guaranteed service parameter reports via T-Systems' web portal

### Service Levels:

- Service Level Entry
- Service Level Compact
- Service Level Complete

### Standard Service Level Agreement:

- SPCommit (maximum service downtime per month)
- SolutionCommit (availability of complete solution)
- Ready-for-Service, Ready-for-Use (guaranteed delivery and provisioning times)
- 24-hour contact point (phone, fax, WebTicket)
- Penalty rules (clearly defined compensation rules)

## Benefits at a glance:

- Centralized, high performance Internet access - from every location
- One central server - minimizes security risks
- Scalability and flexibility - customized bandwidths according to your requirements
- Flat rates providing cost transparency
- Optimized service - if required 24x7
- Personalized solutions - delivered as customized service modules

## Contact

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