

IntraSelect MPLS: Dedicated Firewall Service.

The highest level of security for your corporate data.

..... **T** Systems



Our Dedicated Firewall Service is an excellent complement to your IntraSelect MPLS solution and delivers the highest level of security.

Is your network truly secure?

Do your employees access non-secure public servers? Is the content for your webpages generated by an internal database? Do you require the highest level of security for your corporate data? If the answer is yes, let us complement your IntraSelect MPLS solution with the right services that optimize your network security. Our fully managed, professional Firewall Service effectively protects your network from external attacks and simultaneously filters the outgoing data traffic from your corporate network.

State-of-the-art firewall.

Optimum security for your network.

We ensure the security of your network. Our dedicated, managed Firewall Service is based on state-of-the-art security technology and delivers the highest level of data security using rules that are developed for your specific requirements. A demilitarized zone (DMZ) provides an additional buffer between your corporate data and other network sub-sections (intranet, extranet or Internet).

Firewall configuration:

customized for your network and always up-to-date.

T-Systems develops your firewall rules together with you in a tailor-made workshop. Implemented rules can be modified as required. Your firewall configuration is as flexible as your corporate development: New locations are quickly and smoothly integrated into the existing system.

Fully managed security for your data.

T-Systems logs and analyzes all relevant data traffic on your network according to your firewall rules. Security related events are grouped into different risk categories, because not all traffic has an equal impact on data security. All events are logged. In the event of a critical alarm, T-Systems notifies the customer immediately – allowing you to initiate emergency procedures and take the appropriate action.

Your advantage: transparency.

At any time, T-Systems' web portal provides you with a detailed overview of all security related analyses of your network traffic.

Service Features:

Standard Service Features:

- Dedicated, centralized Firewall Service
- All Internet bandwidths
- Customized firewall configuration
- 24-hour firewall management
- Performance and security monitoring
- Reporting:
 - SLA reports
 - Security events reports
- 24 x 7 support level (Monday-Sunday, 24 hours)

Optional Service Features:

- Demilitarized zone (DMZ)
- Firewall at customer location

Guaranteed service parameters regarding:

- Firewall availability
- Guaranteed service parameter reports via T-Systems' web portal

Service Levels:

- Service Level Compact
- Service Level Complete (redundant firewall)

Standard Service Level Agreement:

- SPCommit (maximum service downtime per month)
- SolutionCommit (commitment regarding availability of complete solution)
- Ready-for-Service, Ready-for-Use (guaranteed delivery and provisioning times)
- 24-hour contact point (phone, fax, web)
- Penalty rules (clearly defined compensation rules)

Benefits at a glance:

- Highest level of security with maximum performance
- Scalable and flexible with customizable security rules
- Transparent costs with flat rate pricing
- Comprehensive service and intuitive reports

Contact

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